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Cleaning instructions for wooden floors and stairs with ProActive+ finish (private living areas)

ProActive+ - THE NATURALLY MATTE FINISH

Combines the maintenance-free benefits of the varnished ProStrong matte finish with the look of a naturally oiled ProVital finish.

Intelligent features

- maintenance-free in private living areas (no ongoing maintenance with polish necessary)
- belongs to wear class C according to the Austrian ÖNORM C 2354 standard (the highest of three possible classes)

General information

Protect your wooden floor or stairs from sand, stones and water. Dirt traps and cleaning zones are recommended. Carpet padding (non-slip surface) must be suitable for sealed wooden floors. Bring in furniture and other heavy furnishings carefully. Table and chair feet must be fitted with suitable (e.g. plastic-lined) felt pads. When using chairs with casters, use only standard soft rollers (type W). When using swivel chairs, we also recommend the use of suitable underlay mats approved for wooden floors by the respective manufacturer. Do not treat wooden floors or stairs with the ProActive+ surface with steel wool.

Colour properties

After installation, sunlight will cause typical changes in the colour of the wood, depending on the intensity of light exposure. Different types of wood react differently in terms of the strength and type of change (yellowing, darkening or fading).

Room climate

Wood is a natural material that breathes. This means that wood absorbs or releases moisture from the air depending on the room climate, which results in a swelling or shrinking of the floor. In principle, this should not be regarded negatively, but considered a natural property of a natural material. To minimise the inevitable changes in dimensions, we recommend maintaining a room climate of 20°C and 50% relative humidity throughout the year. This is especially important when heating the room as the parquet drying leads to the formation of gaps, etc. Using a humidifier when the heating is on can be very beneficial and will help save valuable heating energy because, with higher humidity, a lower room temperature is even perceived as comfortable. After installation, regular ventilation must be ensured, especially in new buildings and/or uninhabited homes. Emissions from other building materials can lead to irreversible discoloration of parquet floors in the absence of air exchange.

Cleaning

As a rule, wiping must only be carried out with a damp cloth once the floor has been cleaned through dry means (vacuumed or swept). Excessive moisture influences may cause sustained damage. Never use steel wool, hard fibre mops (microfibre) or abrasive cleaning agents. Always use pH-neutral cleaning agents recommended by Weitzer Parkett and highly drainable cotton-based cleaning textiles.

Ongoing cleaning with Weitzer Parkett Clever Cleaner

Amount: 100 ml in 10 L of water for wiping. Ongoing cleaning removes lightly adhering dirt that cannot be removed by vacuuming or sweeping. Apply using a suitable damp implement (e. g. mop, cotton cloth etc.). Heavy soiling can be removed manually with a cotton cloth or a fine sponge. The frequency of cleaning depends on the intensity of use or the contamination of the floor: two to four times per month in private dwellings.

Ongoing cleaning with Weitzer Parkett Cleaning Soap

Amount: 25–30 ml in 10 L of water. The biodegradable Weitzer Parkett Cleaning Soap can also be used for damp wiping as part of ongoing cleaning. It is a high-quality, highly concentrated soap combination made from natural vegetable oils.

Thorough cleaning — applied by a specialist company

For a thorough clean of the parquet floor, please contact your specialist. A thorough cleaning is carried out if the floor has strongly adhering dirt that cannot be removed through ongoing cleaning and machine treatment with suitable cleaning machines is required by a specialist company (e.g. Single-disc machine with white pad and wet suction, scrubbing machine with coordinated brush rollers or suitable cleaning machines). Depending on the intensity of the thorough cleaning, subsequent surface treatment with Weitzer Polish matt (previously Pro Acitve+ Polish) is recommended according to the processing guidelines on the labels.

Drying times

All drying times assume a temperature of 20°C and a relative humidity of 50%. Low temperatures and excessive humidity can delay drying.

Weitzer Parkett Clever Cleaner: 1-3h
Weitzer Parkett Cleaning Soap: 30-60min

Safety information:

Keep care and cleaning products out of the reach of children. Do not pour into eating, drinking or other containers intended for food. Keep away from food, drink and animal feed. In case of eye contact, rinse immediately with clean water and seek medical advice. Remove contact lenses if possible. Please observe the respective instructions on the labels.

-Weitzer Parkett Clever Cleaner:

WARNING: H319: Causes serious eye irritation.
P101: If medical advice is needed, have product container or label at hand.
P102: Keep out of reach of children.
P103: Read carefully and follow all instructions.
P305 + P351 + P338: IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.
P310: Immediately call a POISON CENTER or doctor/physician.
P501: Dispose of contents/container in accordance with local/regional/national/ international regulations. **UFI:** TY4Y-X54S-K00U-XK4G

-Weitzer Parkett Cleaning Soap:

S 1/2 Keep out of the reach of children.
Do not fill into containers normally used for food and drink.

Concluding points

These recommendations are based on extensive experience and are intended to advise you to the best of our knowledge. We have also provided information on restrictions and warnings in the interest of minimising the risk of errors. By definition, information sheets do not cover all possible current and future application scenarios and special features, some of which arise from the versatility of wood as a material. For this reason, this sheet does not exempt the installation specialist from raising queries if they have any doubts, from testing the product on-site themselves, or from paying critical attention during the installation process. This sheet also omits certain information where it can be reasonably assumed that specialists would be familiar with this information. The contents of this information sheet is not legally binding and therefore it is not possible to derive any warranty or liability claims from it. Safety data sheets for the cleaning products are available on request. If you have any further questions, please do not hesitate to contact the WEITZER PARKETT team.