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Cleaning and care instructions for wooden floors and stairs with ProVital Finish (private living areas)

ProVital Finish is a two-stage natural surface coating system derived from plant-based raw materials based on linseed oil and wax. The components penetrate deep into the pores, forming highly resistant barrier against chemical and mechanical environmental influences. Weitzer Parkett applies both components at the factory. The following care instructions are important for keeping parquet floors and stairs looking radiant and elegant for as long as possible.

General information

Finish properties
ProVital Finish effectively protects parquet or stairs and their natural components from the penetration of fluids. However, this coating is subject to natural and unavoidable wear over time (due to dirt, dust particles, mechanical stress etc.) depending on the amount of footfall. Regular care and maintenance can prevent this premature wear. The guarantee for the surface treatment and the wooden floor or stairs is only valid if the care system advised by Weitzer Parkett is used correctly. Due to oxidative processes, ProVital Finish reaches its final hardness after approx. four weeks. The more the floor is treated with care in the first few days and weeks, the longer the oiled surface will last. Cleaning should therefore be carried out carefully without liquids to start with, e.g. sweeping or vacuuming. The same is true after carrying out full maintenance. Bring in furniture and other heavy furnishings carefully. Table and chair feet must be fitted with suitable (e.g. plastic-lined) felt pads. When using chairs with casters, use only standard soft rollers (type W). When using swivel chairs, we also recommend the use of suitable underlay mats approved for naturally oiled wooden floors by the respective manufacturer. Do not use steel wool on products treated with ProVital Finish.

Colour properties
After installation, sunlight will cause typical changes in the colour of the wood, depending on the intensity of light exposure. Different types of wood react differently in terms of the extent and type of change (yellowing, darkening or fading).

Room climate
Wood is a natural material that breathes. This means that wood absorbs or releases moisture from the air depending on the room climate, which results in a swelling or shrinking of the floor. In principle, this should not be regarded negatively, but considered a natural property of a natural material. To minimise inevitable changes in dimensions, we recommend maintaining a room climate of 20°C and 50% relative humidity throughout the year. This is especially important when heating the room as the parquet drying leads to the formation of gaps etc. Using a humidifier when the heating is on can be very beneficial and will help save valuable heating energy because, with higher humidity, a lower room temperature is even perceived as comfortable. Regular ventilation must be ensured after installation, especially in new buildings and/or uninhabited homes. Emissions from other building materials can lead to irreversible discolouration of parquet floors in the absence of air exchange.

Cleaning

As a rule, wiping must only be carried out with a damp cloth once the floor has been cleaned through dry means (vacuumed or swept). Excessive moisture influences may cause sustained damage. Never use steel wool, hard fibre mops (microfibre) or abrasive cleaning agents. Always use pH-neutral cleaning agents recommended by Weitzer Parkett and highly drainable cotton-based cleaning textiles.

ProVital Clean & Care or Weitzer Parkett Cleaning Soap

ProVital Clean & Care or Weitzer Parkett Cleaning Soap can be used for routine cleaning with slightly damp (but not wet) cloth. Both products are solvent-free, biodegradable and contain vegetable soaps for thorough yet gentle cleaning. **Application:** Routine cleaning removes lightly adhering dirt that cannot be removed by vacuuming or sweeping. Apply using a suitable damp implement (mop, cotton cloth). Heavy soiling can be removed manually with a cotton cloth. The frequency of routine cleaning depends on the amount of footfall or dirt on the floor: Two to four times a month in private areas, and weekly or daily in high-footfall areas such as the kitchen or dining room.
Amount: ProVital Clean & Care: 2 caps for approx. 5 l water. **Weitzer Parkett Cleaning Soap**: 25-30ml for 10 l water. **Drying time:** 30-60min.

Thorough cleaning and full maintenance — only for use by specialist companies

For a thorough clean of the parquet floor and subsequent full maintenance, please contact your specialist. Thorough cleaning is carried out if the floor has strongly adhering dirt that cannot be removed through routine cleaning and machine treatment with suitable cleaning machines (e.g. single-disc machine with white pad and wet vacuum cleaner, scrubber-dryer with corresponding brush rollers or appropriate cleaning machines) by a specialist company is required. Once thorough cleaning is complete, professional care with ProVital Finish (care oil) must be carried out by the specialist company.

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Care

ProVital maintenance spray

ProVital maintenance spray is based on natural, plant-based raw materials such as carnauba and candelilla wax. Regular care with ProVital maintenance spray protects the parquet floor, regenerates it and refreshes the finish. **Application:** Clean the floor before use. Spray the wax evenly over the floor and use a clean mop or cotton cloth to distribute it evenly without excess. After applying a fine, uniform layer, the waxes should be spread parallel to the grain and wiped off. Allow to dry. Never use steel wool, rough fibre mops (microfibre) or abrasive cleaning agents. Take care not to stain furniture or walls when using ProVital maintenance sprays. **Frequency of application:** approx. two to four times a year as needed. **Consumption:** A 500-ml container will cover about 50-100 m². Consumption can vary considerably depending on the amount of footfall. **Drying time:** approx. 1–2 hours.

ProVital FINISH — only for use by specialist companies

ProVital FINISH (care oil) must be professionally applied by a specialist company as part of full maintenance, depending on need and intensity of use and after thorough cleaning (about every 2-4 years). Please contact your specialist company for further information.

Drying times

All drying times assume a temperature of 20°C and a relative humidity of 50%. Low temperatures and excessive humidity can delay drying.

Safety information

Keep cleaning and care products away from children. Do not pour into food or drink containers. Store away from food, drink and animal feed. Rinse immediately with clean water and seek medical advice if the product comes into contact with the eyes. Shake all ProVital cleaning and care products thoroughly before use. Please observe the respective instructions on the labels.

Weitzer Parkett Cleaning Soap:

S 1/2 Keep out of the reach of children.
Do not fill into containers normally used for food and drink.

ProVital Clean & Care:

S 1/2 Keep out of the reach of children. Do not fill into food, beverage or other containers used for foodstuffs.

ProVital Maintenance Spray:

S 1/2 Keep out of the reach of children. Do not fill into containers normally used for food and drink. Causes serious eye irritation. Wash hands thoroughly after handling. Wear protective gloves and eye/face protection. IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rising. If eye irritation persists: Get medical advice/attention. Keep the packaging closed. Pick up spilled material immediately and dispose of properly. Do not allow product to enter drains, do not rinse out empty containers and dispose of in accordance with regulations. Dispose of tools according to regulations or clean according to data sheet, dispose of cleaning media according to regulations.

Concluding points

These recommendations are based on extensive experience and are intended to advise you to the best of our knowledge. We have also provided information on restrictions and warnings in the interest of minimising the risk of errors. By definition, information sheets do not cover all possible current and future application scenarios and special features, some of which arise from the versatility of wood as a material. For this reason, this sheet does not exempt the installation specialist from raising queries if they have any doubts, from testing the product on-site themselves, or from paying critical attention during the installation process. This sheet also omits certain information where it can be reasonably assumed that specialists would be familiar with this information. The contents of this information sheet is not legally binding and therefore it is not possible to derive any warranty or liability claims from it. Safety data sheets for the cleaning and care products are available on request. If you have any further questions, please do not hesitate to contact your on-site specialist or the WEITZER PARKETT team.